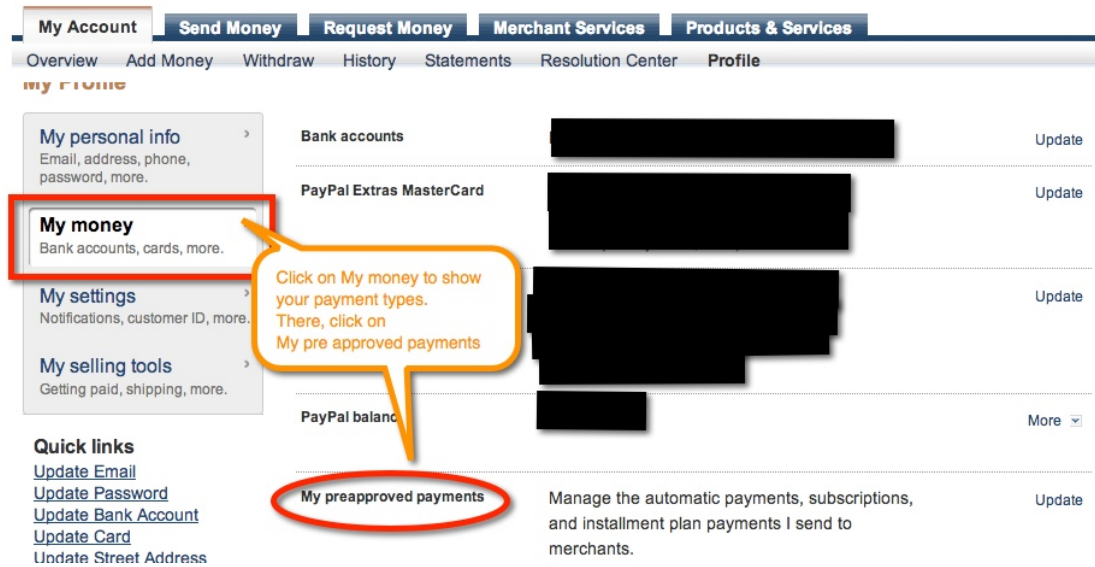


Canceling an Auto-Renewal Subscription

1. First, login to your PayPal account.
2. From the screen that appears, select the Profile tab near the top.



3. From the screen that appears, click on the “My money” tab to the left and then on the “My preapproved payments” at the bottom in middle section.



4. This then opens the screen with all of your past and current subscriptions. You are looking for your Active subscriptions. Click on the Merchant line across from the Active link you want to cancel.

Can't find what you need? Try the [preapproved payment plans](#) page.

The screenshot shows a table with columns: Merchant, Description, Start, Expires, Last billed amount, Status, and Details. The 'LastPass' merchant is highlighted with a red box, and its status 'Active' is also highlighted with a red box. A callout box points to the 'LastPass' row with the following text: "The lists all of your past and current subscriptions. You are looking for the ones that are Active. Click on the Merchant for the Active account/subscription you want to cancel."

Merchant	Description	Start	Expires	Last billed amount	Status	Details
Applied Linguistics LLC					Active	
Illinois State Academy of Science					Suspended	⚠️ ✖️
Illinois State Academy of Science					Canceled	
Illinois State Academy of Science					Canceled	
Illinois State Academy of Science					Canceled	
LastPass					Active	

5. This opens the subscription details. Scroll to the bottom of the screen and select "Cancel Subscription" and then confirm the cancellation on the subsequent screen.

The screenshot shows the 'Subscription Details' page. A callout box at the top says: "The top of the page shows your subscription details. You want to scroll to the bottom of the page". At the bottom, the 'Subscription Address' section has two radio buttons: "Ship to:" (unselected) and "No shipping address required" (selected). Below these are three buttons: "Update Information", "Cancel Subscription" (highlighted with a red box), and "Return to Log". A second callout box points to the "Cancel Subscription" button with the text: "Click to cancel your subscription".

Subscription Address:

Ship to:

No shipping address required

[Update Information](#) [Cancel Subscription](#) [Return to Log](#)